

Accessibility conformance report for

<https://www.cassina.com/it/it.html>

Last updated: 04/09/2026

This document is intentionally drafted in a simplified form and using clear, plain language, in accordance with the principles and accessibility requirements set out in Directive (EU) 2019/882 (European Accessibility Act).

Pursuant to Article 4 and Annex I of Directive (EU) 2019/882, accessibilityrelated information must be provided in a manner that is perceivable, operable, understandable and robust, including through clear and comprehensible language and a noncomplex structure.

Accordingly, the simplified nature of this document represents direct compliance with a legal requirement and does not replace or restrict the validity of more detailed technical or legal documentation, where applicable.

This document has been provided by [Accessiway](#) to comply with the obligations of the European Accessibility Act until the relevant National Authority provides the official template.

Every complex paragraph is introduced by an explanation in a simpler language.

Introduction

We want everyone, including people with disabilities, to use our service easily. This statement explains the steps we take to make it accessible, following laws and standards like the European Accessibility Act and WCAG.

Cassina S.p.A. is committed to accessibility and inclusivity. We want all our customers, including people with disabilities, to be able to use our service successfully.

This document explains the accessibility features of <https://www.cassina.com/it/it.html>, how we meet the requirements of the European Accessibility Act, EN301549 standard, WCAG 2.2, ADA and Sec. 508, and what we are doing to maintain and improve accessibility. This statement covers only <https://www.cassina.com/it/it.html>.

We regularly review this information as we enhance <https://www.cassina.com/it/it.html>.

Overview

Service description

The Cassina website allows users to browse catalogues and product information, explore collections and design-related content, access customer support services and, where available, purchase products online.

How to Use <https://www.cassina.com/it/it.html>

(Accessibility & Operation)

We strive to make <https://www.cassina.com/it/it.html> simple to use for everyone. Here's an overview of how to navigate and operate our service when using assistive technologies or special configurations:

How to use <https://www.cassina.com/it/it.html>

Main Navigation Menu : Located at the top of each page, it provides quick access to the main sections of the website, including collections, products, designers, inspiration, services, and corporate information.

Collection Browsing : Users can explore different product categories and browse collections through structured navigation paths organized by furniture type.

Product Search : The website provides search and navigation tools that allow users to find specific products and explore their features, finishes, and available configurations.

Product Pages : Each product has a dedicated page containing descriptions, images, technical specifications, materials, dimensions, and downloadable documentation where available.

Configuration and Customization : For selected products, users can explore available variants, finishes, and customization options through dedicated tools designed to support the selection process.

Online Purchasing : For products available through the e-commerce service, users can add items to their shopping cart, complete the checkout process, and access order related information using the website's standard functionality.

Store and Dealer Locator : The website allows users to find showrooms, stores, and authorized dealers through dedicated search tools, displaying useful information such as addresses, contact details, and available services.

Information and Support Requests : Users can contact Cassina through dedicated online forms to request product information, pre-sales and after-sales assistance, technical support, or information about other services offered.

Editorial and Inspirational Content : The website provides content related to design, designers, collections, and brand projects, accessible through informational pages and editorial sections.

Accessibility : The website is designed to be compatible with major assistive technologies, including screen readers and keyboard navigation systems. Any additional accessibility features are made available through the tools and functionalities provided on the website.

Accessibility of <https://www.cassina.com/it/it.html>

Use the standard interaction methods with the operating system and assistive technologies.

If you need more explanation on using any part of <https://www.cassina.com/it/it.html>, please contact our support for personalized assistance. We aim to provide any additional description or explanation necessary for you to operate the service smoothly.

Our service accessibility might be customized and enhanced by activating the correct options of our accessibility widget the moment you land on each screen. The widget can be reached via keyboard at the beginning of the page or if visible in overlay, in fixed position close to a corner of the window, and has a “universal access” like icon:

- Usage without vision: three tabs (or turn on Screen reader compatibility).
- Usage with limited vision: use zoom, contrast and font manipulation functions.
- Usage without perception of colour: use highlighting functions (headers, links, clickables).
- Usage with limited manipulation or strength: simply navigate with a keyboard emulator device or activate keyboard functionality.
- Minimize photosensitive seizure triggers: use turn off animations and specific colour combinations.

If correctly activating any of the functionalities might compromise the compatibility with your configuration or assistive technology, please contact us, and in the meantime, disable the widget by the appropriate button, to prevent misuse of our service.

Accessibility Compliance

(How We Meet Requirements)

We have assessed <https://www.cassina.com/it/it.html> against the European Accessibility Act's requirements (if needed also to its local application), ADA, WCAG 2.2, Section 508 and ensured it meets them.

We commit to ensuring that <https://www.cassina.com/it/it.html> is:

Perceivable

- Content is shown in a clear and logical order that assistive technologies can understand.
- Instructions do not rely only on things like shape, color, size, position, or sound.
- The content adapts correctly to the screen orientation, maintaining consistent display and functionality.
- When present, the purpose of input fields is clearly communicated to assistive technologies.
- Changing text spacing does not hide or remove information.

Operable

- Users can move freely with the keyboard and are never stuck in a component.
- If present, single-key shortcuts do not cause unexpected actions.
- There are no time limits, or users can control or extend them when needed.
- Moving content has controls to pause or manage playback.
- There is no flashing or blinking content that could cause seizures.
- Each screen has a clear title that describes its purpose.
- Content can be found in more than one way.
- Elements that receive keyboard focus are always visible on the screen.
- All features work without needing complex gestures.
- Features do not start right away when touched, can be canceled, and do not require holding down.
- All features work without needing to move the device or the user.
- All features work without needing to drag.

- Interactive elements are large enough to be easy to use.

Understandable

- Each page has a defined language that is used consistently.
- Navigation options are always in the same place across the service.
- Repeated interface elements are named and used consistently.
- Help and support options are consistent across the service.
- We write content in clear, simple language.

Robust

- Standard technologies that assistive technologies can understand are used.

We tested <https://www.cassina.com/it/it.html> with the most common assistive technologies in a wide variety of OS/Browser configurations:

- Screen readers (such as NVDA and JAWS on Windows, VoiceOver on Mac and iOS) to confirm that all interactive elements are announced correctly and can be operated.
- We also test with screen magnification and high contrast modes.

We aim for compatibility with current versions of major assistive tools. Our code follows the best practices outlined in WCAG 2.2 and EN 301 549 for robust implementation, meaning it should remain accessible even as technology evolves.

Standards: based on the above, we apply WCAG 2.2 AA (latest) and EN 301 549 criteria to ensure accessibility. Meeting these standards creates a presumption of conformity with the EAA's requirements, ADA and other regulations based on the same technical standards.

Ongoing Monitoring and Maintenance

Accessibility is not a one-time effort for us—it's an ongoing process. Here's how we ensure <https://www.cassina.com/it/it.html> stays accessible over time:

- With the support of [AccessiWay](#), we carried out an external, expert-led manual audit on [04/09/2026](#) to verify our accessibility compliance. We maintain a cycle of continuous testing and improvement, with recurring support in place to ensure that comprehensive audits — including manual testing by professionals using assistive technologies — are conducted at least once a year.
- We use automated testing tools integrated into our development process to quickly identify common accessibility issues (such as missing alt text or form labeling). Every code update goes through these checks.

Feedback and Contact Information

We welcome your feedback to make <https://www.cassina.com/it/it.html> better. If you face any issues or have suggestions, contact us by email, phone, or mail. Share details about the problem so we can help.

We value the input of our users, especially if something isn't working for you. If you have any difficulty accessing any part of <https://www.cassina.com/it/it.html>, discover an accessibility issue, or have suggestions for improvement, please let us know.

Email: info@cassina.it

Company address: 1, Via L. Busnelli 20821 Meda (MB)

When you contact us, please provide as many details as possible about the issue (which page or feature, what happened, and which assistive technology you are using, if applicable). We will try to acknowledge your feedback within 15 business days and will do our best to resolve the issue promptly or inform you of our progress.

Enforcement: In the event you feel we have not addressed your accessibility concerns adequately, you have the right to escalate your complaint. We sincerely hope to resolve any issue together with you before it reaches that stage, but this avenue is available.

Document History: This document was last reviewed and updated on [04/09/2026](#). We plan to review it at least annually, or whenever significant changes to the service occur.

EN301549 technical report

Chapter 5: Generic Requirements

<i>Criteria</i>	<i>Conformance Level</i>	<i>Remarks and explanations</i>
5.1 Closed functionality	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
5.1.2 General	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
5.1.2.1 Closed functionality	<i>See 5.2 through 13</i>	<i>See information in 5.2 through 13</i>
5.1.2.2 Assistive technology	<i>See 5.1.3 through 5.1.6</i>	<i>See information in 5.1.3 through 5.1.6</i>
5.1.3 Non -visual access	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
5.1.3.1 Audio output of visual information	<i>Not Applicable</i>	
5.1.3.2 Auditory output delivery including speech	<i>Not Applicable</i>	
5.1.3.3 Auditory output correlation	<i>Not Applicable</i>	
5.1.3.4 Speech output user control	<i>Not Applicable</i>	
5.1.3.5 Speech output automatic interruption	<i>Not Applicable</i>	
5.1.3.6 Speech output for non-text content	<i>Not Applicable</i>	
5.1.3.7 Speech output for video information	<i>Not Applicable</i>	

<i>Criteria</i>	<i>Conformance Level</i>	<i>Remarks and explanations</i>
<i>5.1.3.8 Masked entry</i>	<i>Not Applicable</i>	
<i>5.1.3.9 Private access to personal data</i>	<i>Not Applicable</i>	
<i>5.1.3.10 Non-interfering audio output</i>	<i>Not Applicable</i>	
<i>5.1.3.11 Private listening volume</i>	<i>Not Applicable</i>	
<i>5.1.3.12 Speaker volume</i>	<i>Not Applicable</i>	
<i>5.1.3.13 Volume reset</i>	<i>Not Applicable</i>	
<i>5.1.3.14 Spoken languages</i>	<i>Not Applicable</i>	
<i>5.1.3.15 Non-visual error identification</i>	<i>Not Applicable</i>	
<i>5.1.3.16 Receipts, tickets, and transactional outputs</i>	<i>Not Applicable</i>	
<i>5.1.4 Functionality closed to text enlargement</i>	<i>Not Applicable</i>	
<i>5.1.5 Visual output for auditory information</i>	<i>Not Applicable</i>	
<i>5.1.6 Operation without keyboard interface</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
<i>5.1.6.1 Closed functionality</i>	<i>See 5.1.3.1 through 5.1.3.16</i>	<i>See information in 5.1.3.1 through 5.1.3.16</i>
<i>5.1.6.2 Input focus</i>	<i>Not Applicable</i>	
<i>5.1.7 Access without speech</i>	<i>Not Applicable</i>	
<i>5.2 Activation of accessibility features</i>	<i>Not Applicable</i>	

<i>Criteria</i>	<i>Conformance Level</i>	<i>Remarks and explanations</i>
<i>5.3 Biometrics</i>	<i>Not Applicable</i>	
<i>5.4 Preservation of accessibility information during conversion</i>	<i>Not Applicable</i>	
<i>5.5 Operable parts</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
<i>5.5.1 Means of operation</i>	<i>Not Applicable</i>	
<i>5.5.2 Operable parts discernibility</i>	<i>Not Applicable</i>	
<i>5.6 Locking or toggle controls</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
<i>5.6.1 Tactile or auditory status</i>	<i>Not Applicable</i>	
<i>5.6.2 Visual status</i>	<i>Not Applicable</i>	
<i>5.7 Key repeat</i>	<i>Not Applicable</i>	
<i>5.8 Double-strike key acceptance</i>	<i>Not Applicable</i>	
<i>5.9 Simultaneous user actions</i>	<i>Not Applicable</i>	

Chapter 6: ICT with Two -Way Voice Communication

<i>Criteria</i>	<i>Conformance Level</i>	<i>Remarks and explanations</i>
<i>6.1 Audio bandwidth for speech</i>	<i>Not Applicable</i>	
<i>6.2 Real-time text (RTT) functionality</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
<i>6.2.1.1 RTT communication</i>	<i>Not Applicable</i>	
<i>6.2.1.2 Concurrent voice and text</i>	<i>Not Applicable</i>	
<i>6.2.2.1 Visually distinguishable display</i>		
<i>6.2.2.2 Programmatically determinable send and receive direction</i>	<i>Not Applicable</i>	
<i>6.2.2.3 Speaker identification</i>	<i>Not Applicable</i>	
<i>6.2.2.4 Visual indicator of Audio with RTT</i>	<i>Not Applicable</i>	
<i>6.2.3 Interoperability</i>	<i>Not Applicable</i>	
<i>6.2.4 RTT responsiveness</i>	<i>Not Applicable</i>	
<i>6.3 Caller ID</i>	<i>Not Applicable</i>	
<i>6.4 Alternatives to voice-based services</i>	<i>Not Applicable</i>	
<i>6.5 Video communication</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
<i>6.5.1 General (informative)</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
<i>6.5.2 Resolution</i>	<i>Not Applicable</i>	
<i>6.5.3 Frame rate</i>	<i>Not Applicable</i>	

<i>Criteria</i>	<i>Conformance Level</i>	<i>Remarks and explanations</i>
<i>6.5.4 Synchronization between audio and video</i>	<i>Not Applicable</i>	
<i>6.5.5 Visual indicator of audio with video</i>	<i>Not Applicable</i>	
<i>6.5.6 Speaker identification with video (sign language) communication</i>	<i>Not Applicable</i>	
<i>6.6 Alternatives to video-based services (advisory only)</i>	<i>Advisory no response required</i>	<i>Advisory no response required</i>

Chapter 7: ICT with Video Capabilities

<i>Criteria</i>	<i>Conformance Level</i>	<i>Remarks and explanations</i>
<i>7.1 Caption processing technology</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
<i>7.1.1 Captioning playback</i>	<i>Not Applicable</i>	
<i>7.1.2 Captioning synchronization</i>	<i>Not Applicable</i>	
<i>7.1.3 Preservation of captioning</i>	<i>Not Applicable</i>	
<i>7.1.4 Captions characteristics</i>	<i>Not Applicable</i>	
<i>7.1.5 Spoken subtitles</i>	<i>Not Applicable</i>	
<i>7.2 Audio description technology</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
<i>7.2.1 Audio description playback</i>	<i>Not Applicable</i>	

<i>Criteria</i>	<i>Conformance Level</i>	<i>Remarks and explanations</i>
<i>7.2.2 Audio description synchronization</i>	<i>Not Applicable</i>	
<i>7.2.3 Preservation of audio description</i>	<i>Not Applicable</i>	
<i>7.3 User controls for captions and audio description</i>	<i>Not Applicable</i>	

Chapter 8: Hardware

<i>Criteria</i>	<i>Conformance Level</i>	<i>Remarks and explanations</i>
<i>8.1.1 Generic requirements</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
<i>8.1.2 Standard connections</i>	<i>Not Applicable</i>	
<i>8.1.3 Colour</i>	<i>Not Applicable</i>	
<i>8.2 Hardware products with speech output</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
<i>8.2.1.1 Speech volume range</i>	<i>Not Applicable</i>	
<i>8.2.1.2 Incremental volume control</i>	<i>Not Applicable</i>	
<i>8.2.2.1 Fixed-line devices</i>	<i>Not Applicable</i>	
<i>8.2.2.2 Wireless communication devices</i>	<i>Not Applicable</i>	
<i>8.3 Stationary ICT</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>

<i>Criteria</i>	<i>Conformance Level</i>	<i>Remarks and explanations</i>
<i>8.3.2.1 Unobstructed high forward reach</i>	<i>Not Applicable</i>	
<i>8.3.2.2 Unobstructed low forward reach</i>	<i>Not Applicable</i>	
<i>8.3.2.3.1 Clear space</i>	<i>Not Applicable</i>	
<i>8.3.2.3.2 Obstructed (< 510 mm) forward reach</i>	<i>Not Applicable</i>	
<i>8.3.2.3.3 Obstructed (< 635 mm) forward reach</i>	<i>Not Applicable</i>	
<i>8.3.2.4 Knee and toe clearance width</i>	<i>Not Applicable</i>	
<i>8.3.2.5 Toe clearance</i>	<i>Not Applicable</i>	
<i>8.3.2.6 Knee clearance</i>	<i>Not Applicable</i>	
<i>8.3.3.1 Unobstructed high side reach</i>	<i>Not Applicable</i>	
<i>8.3.3.2 Unobstructed low side reach</i>	<i>Not Applicable</i>	
<i>8.3.3.3.1 Obstructed (≤ 255 mm) side reach</i>	<i>Not Applicable</i>	
<i>8.3.3.3.2 Obstructed (≤ 610 mm) side reach</i>	<i>Not Applicable</i>	
<i>8.3.4.1 Change in level</i>	<i>Not Applicable</i>	
<i>8.3.4.2 Clear floor or ground space</i>	<i>Not Applicable</i>	
<i>8.3.4.3.2 Forward approach</i>	<i>Not Applicable</i>	
<i>8.3.4.3.3 Parallel approach</i>	<i>Not Applicable</i>	

<i>Criteria</i>	<i>Conformance Level</i>	<i>Remarks and explanations</i>
<i>8.3.5 Visibility</i>	<i>Not Applicable</i>	
<i>8.3.6 Installation instructions</i>	<i>Not Applicable</i>	
<i>8.4 Mechanically Operable parts</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
<i>8.4.1 Numeric keys</i>	<i>Not Applicable</i>	
<i>8.4.2.1 Means of operation of mechanical parts</i>	<i>Not Applicable</i>	
<i>8.4.2.2 Force of operation of mechanical parts</i>	<i>Not Applicable</i>	
<i>8.4.3 Keys, tickets and fare cards</i>	<i>Not Applicable</i>	
<i>8.5 Tactile indication of speech mode</i>	<i>Not Applicable</i>	

Chapter 9: Web (applies also to 10, 11 and 12)

Corresponding to WCAG 2.2 Level A

<i>Criteria</i>	<i>Conformance level</i>	<i>Remarks and explanations</i>
<i>1.1.1 Non-text Content</i>	<i>Partially supports</i>	• <i>Some images, icons, or other non-text content do not have a text description.</i>
<i>1.2.1 Audio-only and Video-only (Prerecorded)</i>	<i>Supports</i>	
<i>1.2.2 Captions (Prerecorded)</i>	<i>Supports</i>	
<i>1.2.3 Audio Description or Media Alternative (Prerecorded)</i>	<i>Supports</i>	
<i>1.3.1 Info and Relationships</i>	<i>Partially supports</i>	• <i>In some cases, the structure or meaning of content is shown only visually and is not coded so assistive tools can read it.</i> • <i>In some documents and some cases, the structure or meaning of content is shown only visually and is not coded so assistive tools can read it.</i>
<i>1.3.2 Meaningful Sequence</i>	<i>Supports</i>	
<i>1.3.3 Sensory</i>	<i>Supports</i>	

<i>Characteristics</i>		
<i>1.4.1 Use of Color</i>	<i>Partially supports</i>	<i>In some cases, color alone is used to give meaning or show a difference.</i>
<i>1.4.2 Audio Control</i>	<i>Supports</i>	
<i>2.1.1 Keyboard</i>	<i>Partially supports</i>	<i>Some features cannot be used with a keyboard.</i>
<i>2.1.2 No Keyboard Trap</i>	<i>Supports</i>	
<i>2.1.4 Character Key Shortcuts</i>	<i>Supports</i>	
<i>2.2.1 Timing Adjustable</i>	<i>Supports</i>	
<i>2.2.2 Pause, Stop, Hide</i>	<i>Supports</i>	
<i>2.3.1 Three Flashes or Below Threshold</i>	<i>Supports</i>	
<i>2.4.1 Bypass Blocks</i>	<i>Partially supports</i>	<i>There is no way to skip blocks of content that repeat on many screens.</i>
<i>2.4.2 Page Titled</i>	<i>Supports</i>	
<i>2.4.3 Focus Order</i>	<i>Partially supports</i>	<i>When users tab through content, the focus order does not match the meaning or how things work.</i>

<i>2.4.4 Link Purpose (In Context)</i>	<i>Partially supports</i>	<i>The purpose of some links or controls is not clear from their text or context.</i>
<i>2.5.1 Pointer Gestures</i>	<i>Supports</i>	
<i>2.5.2 Pointer Cancellation</i>	<i>Supports</i>	
<i>2.5.3 Label in Name</i>	<i>Partially supports</i>	<i>For some components, the name read by assistive tools does not match the visible label.</i>
<i>2.5.4 Motion Actuation</i>	<i>Supports</i>	
<i>3.1.1 Language of Page</i>	<i>Supports</i>	
<i>3.2.1 On Focus</i>	<i>Partially supports</i>	<i>Focusing on some components causes a context change.</i>
<i>3.2.2 On Input</i>	<i>Partially supports</i>	<i>Changing a setting in some inputs causes a context change.</i>
<i>3.2.6 Consistent Help</i>	<i>Supports</i>	
<i>3.3.1 Error Identification</i>	<i>Partially supports</i>	<i>When an error is detected, the wrong field is not shown or the error is not described in text.</i>
<i>3.3.2 Labels or Instructions</i>	<i>Partially supports</i>	<i>There are no labels or instructions when the user must enter data.</i>

<i>3.3.7 Redundant Entry</i>	<i>Supports</i>	
<i>4.1.1 Parsing</i>	<i>Supports</i>	
<i>4.1.2 Name, Role, Value</i>	<i>Partially supports</i>	• <i>Some components do not pass their name, role, state, or value to assistive tools, or do not notify them of changes.</i>

Corresponding to WCAG 2.2 Level AA

<i>Criteria</i>	<i>Conformance level</i>	<i>Remarks and explanations</i>
<i>1.2.5 Audio Description (Prerecorded)</i>	<i>Supports</i>	
<i>1.3.4 Orientation</i>	<i>Supports</i>	
<i>1.3.5 Identify Input Purpose</i>	<i>Supports</i>	
<i>1.4.3 Contrast (Minimum)</i>	<i>Partially supports</i>	• <i>Text and images of text do not always have enough contrast, except for items like logos.</i>
<i>1.4.4 Resize text</i>	<i>Partially supports</i>	• <i>Some text cannot be made twice as big without losing content or features (captions and text images excluded).</i>

<i>1.4.5 Images of Text</i>	<i>Partially supports</i>	<i>Some images of text are used instead of real text, even though they are not needed and cannot be changed.</i>
<i>1.4.10 Reflow</i>	<i>Partially supports</i>	<i>Content that does not need a 2D layout does not reflow when the screen is resized.</i>
<i>1.4.11 Non-text Contrast</i>	<i>Partially supports</i>	<i>Some important components do not have a contrast ratio of at least 3:1 with nearby items.</i>
<i>1.4.12 Text Spacing</i>	<i>Supports</i>	
<i>1.4.13 Content on Hover or Focus</i>	<i>Partially supports</i>	<i>When extra content appears on hover or focus, the user cannot dismiss it, move onto it, or keep it visible long enough (with some exceptions).</i>
<i>2.4.5 Multiple Ways</i>	<i>Supports</i>	
<i>2.4.6 Headings and Labels</i>	<i>Partially supports</i>	<i>Some headings or labels do not clearly describe the content or function.</i>
<i>2.4.7 Focus Visible</i>	<i>Partially supports</i>	<i>Some interactive elements have no visible focus indicator when using the keyboard.</i>
<i>2.4.11 Focus Not Obscured (Minimum)</i>	<i>Supports</i>	
<i>2.5.7 Dragging Movements</i>	<i>Supports</i>	

<i>2.5.8 Target Size (Minimum)</i>	<i>Supports</i>	
<i>3.1.2 Language of Parts</i>	<i>Partially supports</i>	• <i>When text appears in another language, this is not marked in the code.</i>
<i>3.2.3 Consistent Navigation</i>	<i>Supports</i>	
<i>3.2.4 Consistent Identification</i>	<i>Supports</i>	
<i>3.3.3 Error Suggestion</i>	<i>Partially supports</i>	• <i>When an error is found and a fix is known, the fix is not shown (unless it would break security or purpose).</i>
<i>3.3.4 Error Prevention (Legal, Financial, Data)</i>	<i>Supports</i>	
<i>3.3.8 Accessible Authentication (Minimum)</i>	<i>Supports</i>	
<i>4.1.3 Status Messages</i>	<i>Partially supports</i>	• <i>Some status messages cannot be read by assistive tools without changing focus.</i>

Chapter 10: Non -Web Documents

<i>Criteria</i>	<i>Conformance Level</i>	<i>Remarks and explanations</i>
<i>10.0 General (informative)</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
<i>10.1.1.1 through 10.4.1.3</i>	<i>See WCAG 2.2 section</i>	<i>See information in WCAG 2.2 section</i>
<i>10.5 Caption positioning</i>	<i>Not Applicable</i>	
<i>10.6 Audio description timing</i>	<i>Not Applicable</i>	

Chapter 11: Software

<i>Criteria</i>	<i>Conformance Level</i>	<i>Remarks and explanations</i>
11.0 General (informative)	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
11.1.1.1 through 11.4.1.3	<i>See WCAG 2.2 section</i>	<i>See information in WCAG 2.2 section</i>
11.5 Interoperability with assistive technology	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
11.5.1 Closed functionality	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
11.5.2 Accessibility services	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
11.5.2.1 Platform accessibility service support for software that provides a user interface	<i>See 11.5.2.5 through 11.5.2.17</i>	<i>See information in 11.5.2.5 through 11.5.2.17</i>
11.5.2.2 Platform accessibility service support for assistive technologies	<i>See 11.5.2.5 through 11.5.2.17</i>	<i>See information in 11.5.2.5 through 11.5.2.17</i>
11.5.2.3 Use of accessibility services	<i>See information in 11.5.2.5 through 11.5.2.17</i>	<i>See information in 11.5.2.5 through 11.5.2.17</i>
11.5.2.4 Assistive technology	<i>Not Applicable</i>	
11.5.2.5 Object information	<i>Not Applicable</i>	
11.5.2.6 Row, column, and headers	<i>Not Applicable</i>	
11.5.2.7 Values	<i>Not Applicable</i>	

<i>Criteria</i>	<i>Conformance Level</i>	<i>Remarks and explanations</i>
<i>11.5.2.8 Label relationships</i>	<i>Not Applicable</i>	
<i>11.5.2.9 Parent-child relationships</i>	<i>Not Applicable</i>	
<i>11.5.2.10 Text</i>	<i>Not Applicable</i>	
<i>11.5.2.11 List of available actions</i>	<i>Not Applicable</i>	
<i>11.5.2.12 Execution of available actions</i>	<i>Not Applicable</i>	
<i>11.5.2.13 Tracking of focus and selection attributes</i>	<i>Not Applicable</i>	
<i>11.5.2.14 Modification of focus and selection attributes</i>	<i>Not Applicable</i>	
<i>11.5.2.15 Change notification</i>	<i>Not Applicable</i>	
<i>11.5.2.16 Modifications of states and properties</i>	<i>Not Applicable</i>	
<i>11.5.2.17 Modifications of values and text</i>	<i>Not Applicable</i>	
<i>11.6 Documented accessibility usage</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
<i>11.6.1 User control of accessibility features</i>	<i>Not Applicable</i>	
<i>11.6.2 No disruption of accessibility features</i>	<i>Not Applicable</i>	
<i>11.7 User preferences</i>	<i>Not Applicable</i>	
<i>11.8 Authoring tools</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>

<i>Criteria</i>	<i>Conformance Level</i>	<i>Remarks and explanations</i>
<i>11.8.1 Content technology</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
<i>11.8.2 Accessible content creation</i>	<i>See WCAG 2.2 section</i> <i>(If not authoring tool, enter "Not Applicable")</i>	<i>See information in WCAG 2.2 section</i>
<i>11.8.3 Preservation of accessibility information in transformations</i>	<i>Not Applicable</i>	
<i>11.8.4 Repair assistance</i>	<i>Not Applicable</i>	
<i>11.8.5 Templates</i>	<i>Not Applicable</i>	

Chapter 12: Documentation and Support Services

<i>Criteria</i>	<i>Conformance Level</i>	<i>Remarks and explanations</i>
12.1 Product documentation	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
<i>12.1.1 Accessibility and compatibility features</i>	<i>Not Applicable</i>	
<i>12.1.2 Accessible documentation</i>	<i>See WCAG 2.2 section</i>	<i>See information in WCAG 2.2 section</i>
12.2 Support Services	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
<i>12.2.2 Information on accessibility and compatibility features</i>	<i>Not Applicable</i>	
<i>12.2.3 Effective communication</i>	<i>Not Applicable</i>	
<i>12.2.4 Accessible documentation</i>	<i>See WCAG 2.2 section</i>	<i>See information in WCAG 2.2 section</i>

Chapter 13: ICT Providing Relay or Emergency Service Access

<i>Criteria</i>	<i>Conformance Level</i>	<i>Remarks and explanations</i>
<i>13.1 Relay services requirements</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
<i>13.1.2 Text relay services</i>	<i>Not Applicable</i>	
<i>13.1.3 Sign relay services</i>	<i>Not Applicable</i>	
<i>13.1.4 Lip-reading relay services</i>	<i>Not Applicable</i>	
<i>13.1.5 Captioned telephony services</i>	<i>Not Applicable</i>	
<i>13.1.6 Speech to speech relay services</i>	<i>Not Applicable</i>	
<i>13.2 Access to relay services</i>	<i>Not Applicable</i>	
<i>13.3 Access to emergency services</i>	<i>Not Applicable</i>	

Web accessibility

Disability is defined as: any activity limitation or participation restriction in society, experienced by a person as a result of a substantial, lasting or definitive alteration of one or more physical, sensory, mental, cognitive, or psychic functions, a multiple disability, or a disabling health condition.

Web accessibility consists of making online public communication services accessible to people with disabilities, and is based on four fundamental principles:

Perceivable : Information and user interface components must be presented to the user in such a way that they can perceive them. For example, providing textual equivalents for all non-textual content that can then be presented in other forms according to the user's needs: large characters, braille, speech synthesis, symbols or simplified language.

Operable : User interface and navigation components must be operable. For example, making all functionality available via keyboard.

Understandable : Information and the use of the user interface must be understandable. Textual content must be made readable and navigation must be consistent.

Robust : Content must be sufficiently robust to be reliably interpreted by a wide variety of user agents, including assistive technologies.

Test environments

Operating systems

- Apple Mac Os X (latest version)
- Microsoft Windows (latest version)
- Apple Ios (latest version)

- Google Android (latest version)

We have not used Linux as it is currently very uncommon among users with disabilities.

Browsers and user software

In the latest versions available on the different operating systems:

- Google Chrome
- Windows Edge
- Safari
- Adobe Acrobat Reader / Preview on Mac (for PDFs only)

Screen readers and assistive technologies

In order to achieve the most standard evaluation we test everything with assistive technologies default configuration.

In order to make the most realistic evaluation we also test:

- Graphic adaptations present on the different systems (colors, contrasts, subtitles, etc.)
- Mouse emulations, magnifiers and screen keyboards or keyboard improved settings always of the different systems
- Voiceover - Apple systems only
- Talkback - Android only
- NVDA (latest version) and Freedom scientific Jaws (second-to-latest version) - PC systems only

Methodology

Objective manual and semi -automatic verification methodology

We analyze content with different automatic and semiautomatic systems and compare the results between tools to obtain the most complete and objective verification. The reference standard, unless specifically requested, that we use is always the latest

(WCAG 2.2) so that we can ensure compliance in all countries from which the touchpoint (site, app, etc.) can be accessed.

Our verification is therefore compliant with WCAG 2.2 level AA, and the requirements in UNI EN 301549 Guidelines or their declination in the French RGAAs. Each tool produces results that are then analyzed by our experts: it is, therefore, possible that not all tool results appear because they are judged to be false negatives.

Automated tools for syntax checking

- **W3C Markup Validation Service** : used with generated code, because it is the official tool for checking HTML, XHTML, MathHTML, etc.
- **W3C CSS Validation service** : although the correctness of the CSS does not affect accessibility, it could affect some aspects that still have an impact on it if not correctly interpreted because it is incorrect. The verification is therefore appropriate and done with W3C CSS Validation Service
- **PAC PDF checker**

Automatic and semi -automatic tools for color verification

- **Color Contrast Analyser (CCA)** : used punctually on dubious contrasts.
- **WCAG Color contrast checker** : used as the first check to verify the contrasts of the colors used in the CSS of the pages.
- **Text on background image a11y check** : used to check when texts should overlap images.
- **Color contrast accessibility evaluator** : used as an additional control for some online pages.

Automatic and semi -automatic tools for checking accessibility

Some online validators used as samples on the pages:

- Accescan
- Wave

And other local tools:

- **Web developer toolbar** : Used to support manual verification. It allowed us to locate images without alt texts, fields without labels, etc.
- **AXE e Lighthouse for Chrome** : they have provided us with precise indications on the defects of the accessibility of the HTML code but also on WAI ARIA attributes, fundamental in the case of web applications and interactive components.

Terms

The terms used in the Conformance Level information are defined as follows:

Supports : The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially Supports : Some functionality of the product does not meet the criterion.

Does Not Support : The majority of product functionality does not meet the criterion.

Not Applicable : The criterion is not relevant to the product.

Not Evaluated : The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

